



SIMMONS FIRST

WHO TO CALL

Student Loan Department

870-541-1450

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P.O. BOX 7408

PINE BLUFF, AR 71611

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- **Shirley Crow** **870-541-1451**
Senior Vice President - Student Loan Manager Shirley.Crow@simmonsfirst.com
- **Esther Chapman** **870-541-1452**
Assistant Vice President - Loan Originations Esther.Chapman@simmonsfirst.com
- **Melissa Duncan** **870-541-1465**
Supervisor - Compliance, Collections, Claims Melissa.Duncan@simmonsfirst.com
- **Ramona Donatelli** **870-541-1402**
Administrative Officer - Accounting Ramona.Donatelli@simmonsfirst.com
- **Terry Grider** **870-541-1467**
Assistant Vice President - Operations Manager Terry.Grider@simmonsfirst.com

- ⇒ For **loan origination/deferment** information call:
 - Tiffany** **870-541-1453**
 - Monisha** **870-541-1387**
- ⇒ For **accounts receivable** and **return disbursement** information, call:
 - Ramona** **870-541-1402**
 - Jamie** **870-541-1437**
- ⇒ For **default prevention, and borrower collection** information, call:
 - Wilma** **870-541-1049**
- ⇒ For **borrower status and claims/loan sale** information, call:
 - Teresa ***** **870-541-1276**
- ⇒ For **general customer service** information and **borrower payment** information, call:
 - Danyela** **870-541-1450**

24 COTTAGE COURT

NORTH LITTLE ROCK, AR 72118

FAX 501-758-0230

- **Sandy Richard** **800-527-1625**
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*** For **business development support** information, call:
Melissa Duncan **Teresa Whitehead**